

# Bi Monthly Newsletter

Norfolk industries for Disabled People

17/05/2023 Edition 27

## AUTUMN



## Halloween time!



Building improvements, office re-organisation, new customers, more new products and updates.

### Quote of the Month

"If you tell the truth, you don't have to remember anything."

~ Mark Twain ~



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The following lyrics have been taken from which song title – "**Holdin' me back, Gravity's holdin' me back, I want you to hold out the palm of your hand, Why don't we leave it at that?**"

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Answer at bottom of the last page.

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## Looking smarter

During October we had a whole new forecourt relaid and doesn't it look nice!



So much safer for everyone too.

## Norfolk County Council H&S Inspection

On 21<sup>st</sup> November we had a Norfolk County Council H&S Inspection, and this went very well. No major issues at all, just one issue raised with an electrical socket in the factory, which is an easy fix, some additional signage needed both inside and outside, some new documentation now required to bring us up to date with new legislation and new templates available.



Very happy with that result and now working to put these additional requirements in place.

## Another new product

We now have a 5kg half bale to add to our product range. Requested by Bestpets as a product, we have made some alterations to our machinery to enable us to produce these half bales from the current machinery.



Aimed at dogs for kennel or litter bedding, or even rabbits and guinea pigs for larger beds these are short paper strips produced in our teabag and coffee filter paper.

You will find them on our website for Click and Collect customers very soon.

## Let's Get Packing!!

We are pleased to announce that we have just started working with local company Norwich Porridge.



We are now applying stickers to their packaging sachets before they are filled with product.

This is great work for our people on work placements and provides a quieter work environment for people who might struggle in the main factory in a team-based activity.





And We Need More!

We are also looking for more packing work, so if you know of anyone who needs such a service just get in touch with us. We can do most things but cannot have direct contact with food due to a lack of health and hygiene facilities in our packing room.

Just get in touch – Sharon Tooke 01603 667957 or [sharon.tooke@norfolkindustries.co.uk](mailto:sharon.tooke@norfolkindustries.co.uk).

Joined by the Floating Support Team

Due to the closure of Ipswich Road Community Hub, Norfolk Industries has been joined by the Floating Support team. It's great to have more people around in the offices.



'After the sudden closure of Ipswich Road Community Hub, we were relocated to Norfolk Industries at very short notice. They welcomed us with open arms, no easy feat with all the extra furniture and people.

We are a team supporting around 60+ people in the Norwich area, who have a range of disabilities such as Learning & Physical Disabilities, Mental Health & older people to continue to live independently in their own homes.

Its lovely to have a permanent base, where support workers can drop in, and Managers and Admin can work in one location.'

Upgrade to SAGE

We have finally moved our accounts package from TAS Books to SAGE and absolutely love it. It's been easy to set up, we've had a long-awaited cleanse of our system and SAGE is so much more intuitive to use.



Current level of sales – financial YTD	£207,791
Disabled/Disadvantaged People assisted financial YTD in total (employed and volunteers)	20
Number of Agencies/Partners worked with financial YTD	7

*Lyrics Answer – As It Was – Harry Styles*

Think Workability,  
Not Disability